



Quality Policy 2022

Quality, environment, occupational safety and health management system

- **LST EN ISO 9001:2015**
- **LST EN ISO 14001:2015**
- **LST ISO 45001:2018**

QUALITY POLICY 2022

1st edition

Prepared by:	Quality Manager Marius Kukta	2022 04 18
Verified by:	General Manager Evaldas Pupelis	2022 04 20
Confirmed by:	General Manager Evaldas Pupelis	2022 04 20
Amended:		

Kaunas

QUALITY, ENVIRONMENTAL, OCCUPATIONAL SAFETY AND HEALTH POLICY

UAB DEGMeda specializes in the preparation of burnt wood. The company has mastered the ancient Japanese wood burning technology "yakisugi". Wood burning is applied to façade cladding and other elements such as fences, patio boards and other interior/exterior elements.

UAB DEGMeda has implemented an integrated quality, environmental, occupational safety and health management system in accordance with the requirements of ISO 9001, ISO 14001 and LST ISO 45001:2018 standards. Quality is an integral part of our business principles. UAB Degmeda efficiently produces products and services that meet or exceed product requirements and customer expectations. We are committed to improving methods, standards and tools for setting, reviewing and adapting quality objectives to develop our business and respond to changing market demands. We ensure that we comply with the standards (FSC, CE - EN 14915, EPD, ISO 9001, ISO 14001, ISO 45001, etc.), legal and other requirements applicable to us.

Responsible management of quality, the environment, occupational health and safety and continuous improvement of performance is a prerequisite for progressive and successful business development. We believe that the integrated quality, environmental, occupational health and safety management system implemented by UAB DEGMeda will ensure the prevention of pollution and create conditions for a safe working environment for employees and for the sustainable development of the company.

VISION OF THE COMPANY

To supply the market with durable, natural, environmentally friendly building materials made from fire-tempered timber, for people looking for a distinctive, aesthetic home decoration, who appreciate being among trees and a high quality of life. For people who wish to create a home at peace with the environment and nature.

MISSION OF THE COMPANY

We strive to lead the world in fire-tempered wood production, not only in terms of volume of work, but also in spreading the message that living surrounded by wood, both inside and outside the home, is the best thing for the earth and for people. We encourage the use of building materials from renewable sources.

VALUES THAT GUIDE US

Respect.

For the tree, the land, the work, the customer and each other.

Truth.

This is the basis for communication with the customer and each other.

Faith.

We believe that what we do is right and worthwhile. We only do what we believe in.

Improvement.

We are curious and constantly striving to improve. We encourage each other to move forward, to always be at least one step ahead.

Work.

This is our second home. We do everything we can to keep our homes tidy and maintain a good, friendly and working atmosphere.

Quality.

The product and customer service are only of the best possible quality.

Team.

We plan, we innovate, we set challenges and we solve them by consensus. We are different, but we always work together.

Greenery.

We are constantly looking for the least environmentally damaging solutions. We increase the product durability. We initiate and support activities to promote the renewal of raw material sources.

STRATEGIC GOALS OF THE COMPANY

- To provide our customers with the highest quality burnt-wood cladding that is fit for purpose (internal or external cladding).
- To improve the efficiency and effectiveness of the company's operations, taking into account the needs of all stakeholders.
- To promote a policy and culture of continuous learning aimed at optimizing and maximizing the potential of all employees in the company, performing their jobs safely and respecting the environment.
- To encourage company employees to actively participate in and consult on occupational safety, health and other relevant issues related to the management and improvement of business processes.
- Strict control over the supply of materials, maintenance of equipment, quality of finished products and production processes for each order.
- To increase the use of FSC-certified wood from companies that support responsible forestry.
- To protect the environment by limiting emissions from production facilities and vehicles, sorting and recycling waste. We aim to become a CO2-neutral company by 2030.
- To take all possible measures to ensure safe and healthy working conditions to prevent work-related injuries and illnesses.
- To carry out regular internal audits and continuous monitoring of goals and objectives, management analyses, and apply corrective and preventive actions to non-conformities detected in the company's operations, with the aim of ensuring the implementation and improvement of quality, environmental and occupational safety management systems.